

SANDALYECİ DAYANIKLI TÜKETİM MALLARI MOBİLYA SANAYİ VE TİCARET ANONİM ŞİRKETİ
PRODUCT/SERVICE RECEIVER or POTENTIAL PRODUCT/SERVICE RECEIVER CLARIFICATION TEXT ON
PROTECTION OF PERSONAL DATA

1. Identity of the Data Supervisor as Sandalyeci Dayanıklı Tüketim Malları Mobilya Sanayi Ve Ticaret Anonim Şirketi (“Company”) who operates at Aşık Veysel Mahallesi Yeşillik Cadde No: 447-449/1 Karabağlar İzmir, we inform you with the information below within the concept of our obligation of clarification, for us to operate accordingly with The Law on The Protection of Personal Data No. 6698 (Republic of Turkey), referring to the personal data we gained from our product/service receiver customers that works within-person/real person customers and potential product/service receiver real person customers.

2. Purpose of the Processing Your Personal Data

Identity data (name-surname), contact data (e-mail-phone), and suchlike personal data, in accordance with the basic principles that is stipulated in the law due to you working within the product/service receiver, being a real person customer or being a potential real person customer Company runs evaluation of the message content that takes part in the “Contact Form/Proposal Form” you have sent to the Company through the Company website, if required conducting Company internal research, and control process, taking necessary precautions regarding the operation and management activities of the company within the framework of suggestions, satisfaction, and complaints, making arrangements, conducting more efficient customer satisfaction/customer relations processes and marketing/analysis exercises, follow-up of requests and complaints, conducting sales processes and after-sales support services of our goods/services and forming contact if the event that is subject to the message requires; likewise giving you a price and execution of corporate discount agreements within the business relationship that will be established as the result of the information you have provided in order to receive a price offer on the website of the Company, establishing and carrying out contracts within the business relationship, conducting production planning and company description processes, conducting correspondence and other communications within the terms and purposes of personal data processing that is signified in the Law and other relevant legislation. Also, your personal data mentioned above can be transferred to the physical archives and information systems of the Company and kept in both digital and physical environments.

3. To Whom and For What Purposes the Processed Data Can Be Transferred

For the aim of working more efficiently your collected personal data can be transferred in situations like; impetration for providing information within the purposes and processes explained in the 2nd article of this Clarification Text, to business partners who benefits from

services of updating of this information and who cooperates domestics, to take to necessary precautions for the operation and management activities within the framework of suggestions, satisfaction, and complaints, to make arrangements, and to conduct customer satisfaction/customer relation processes and marketing/analysis exercises.

4. Method and Legal Reason of Collecting Personal Data

Your personal data can be processed and transferred within, the aims that are explained in the 2nd and 3rd Articles of the Clarification Text, by the Company with ways either automatic or non-automatic, establishing contract via the Contact Form/Offer Form on the website due to legal reasons in 5th Article of GDPR, to perform legal obligations, the visible seeing in legislation, the use or protection of a right, mandatory processing of the data and the legitimate interest of the data controller. The personal data that you have submitted to the Company by filling up the “Contact Form” or the “Offer Form” on the website of the Company is collected for legal reasons by the Company to achieve the aims that are stated in 2nd Article of this Clarification Text that is the subject of the applications and software used within the scope of company activities which are the subject of your disclosure to us.

5. Rights of the Personal Data Owner

Under Article 11 of the GDPR, product/service receiver customers that works within-person/real person customers and potential product/service receiver real person customers can apply to Company and make requests regarding the following issues:

- To learn whether your personal data has been processed.
- To request information if personal data has been processed.
- To learn the purpose of processing personal data and whether it is used by us in accordance with these purposes.
- To learn both domestic and abroad third parties whom your personal data has been transferred.
- To request correction in case of an incomplete or incorrect processing of personal data.
- To request deletion, removal, anonymization of the personal data in the event of disappearing of the reasons that require personal data processing.
- In these cases, or in case of correction, requesting notification to third parties to whom data has been transferred.
- To object to the situation if you think that a result against you has arisen by the analyzing of the processed data through automated systems.
- In case of suffering due to unlawful processing, to request compensation.

You can send your requests regarding your rights mentioned above to the Company by filling out the “Personal Data Owner Application Form”, which you can access at the web address of sandalyeci.com/musteri-aydinlatma-metni, using the following channels: Aşık Veysel Mahallesi Yeşillik Cadde No: 447-449/1 Karabağlar İzmir address by ensuring your identity confirmation in person or to Company’s mail address sandalyeci@hs01.kep.tr, via your registered e-mail address or via secure electronic signature or mobile signature or electronic mail that is previously notified in the system of the data controller. Your applications will be concluded as soon as possible and within thirty days at the latest, according to the qualification of your requests in accordance with Article 13 of the GDPR. In cases where the application made to our company is rejected by our company, the response is found to be insufficient or the application did not get responded in time; you can make a complaint to the Personal Data Protection Board within thirty days from the date you learned the answer, and in any case within sixty days from the date of the application. In accordance with Article 13 of the GDPR, a complaint cannot be filed to the board in our company without trying all the ways of application. In case of a violation of your personal rights, you also have the right to compensation according to the blanket clauses.